

IN THE CIRCUIT COURT OF THE SECOND JUDICIAL CIRCUIT IN AND FOR LEON COUNTY, FLORIDA CIVIL DIVISION

CHRISTINE JENNINGS, a nominee of the Democratic Party for Representative in Congress from the State of Florida's Thirteenth Congressional District.

CASE NO. 2006 CA 2973

Plaintiff,	
v.	
ELECTION CANVASSING COMMISSION OF THE STATE OF FLORIDA, et. al.,	
Defendants.	/
ELLEN FEDDER, et. al.,	
Plaintiffs,	CASE NO.2006 CA 2996 (Consolidated)
V.	
TOM GALLAGHER, et. al.,	·
Defendants.	/

VOTER PLAINTIFFS' MOTION FOR RECONSIDERATION OF ORDER DENYING MOTION TO COMPEL PRODUCTION

Based on newly-discovered evidence and what now appear to be misleading statements made to this Court by Defendant ES&S concerning the reliability of the voting machines used in the November 2006 election, the Plaintiffs Ellen Fedder, Lance Jones, Ernest Lasche a/k/a Mike Lasche, Barbara Klein, Lois Harmes, John Minder, Dovie Murray, John McBride, Susan Gaar, Gary Lamer, and Charles Clifton (collectively, "Voter Plaintiffs") hereby move this Court to

reconsider its order of December 29, 2006, denying the Voter Plaintiffs' motion to compel discovery.

At the evidentiary hearing on December 19 and 20, 2006, and in its post-hearing brief. Defendant ES&S represented to the Court that the iVotronic "systems performed as they were designed and accurately recorded the votes which were input into them." ES&S Post-Hearing Brief ("ES&S Brief") at 35.

Contrary to the rosy picture painted by ES&S at the hearing and in its brief, a newly-discovered, and wrongly-withheld, communication from ES&S has surfaced to tell a different story. In August, 2006 – months before the November election – ES&S wrote to Florida election officials, including Sarasota Supervisor of Elections Dent, to warn about a flaw in the firmware of the machines, and to recommend that the machines be fixed. While at least one other county in Florida received this same alert and did not use the defective iVotronics, Dent ignored the warning. Furthermore, Defendants now confirm that they knew about this firmware bug and failed to bring it to this Court's attention, all while Defendant ES&S was assuring the Court that the "election systems utilized in Sarasota County performed their function with 100% accuracy." *See* Jeremy Wallace, *Voting Machine Maker Warned of "Issue"*. Sarasota Herald-Tribune, March 14, 2007, Exh. "B" attached and ES&S Brief at 1-2. The numerous reports of voting problems and touchscreen failures documented in Defendant Dent's own technical logs confirm that all did not work well on election day.

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¹ It was the current Secretary of State, then Pasco County Supervisor of Elections Kurt Browning, who adjusted his procedures in light of the ES&S letter. *See* Anita Kumar, *Sarasota officials ignored warning about voting machines*. St. Petersburg Times, March 15, 2007, Exh. "A" attached.

This new evidence casts serious doubt on Defendants' claims of perfect function presented to the Court in opposition to the plaintiffs' requested discovery. Therefore, the Voter Plaintiffs respectfully request that this Court revisit its ruling in light of the evidence that was wrongfully withheld from the Plaintiffs and the lack of which allowed Defendant ES&S to give this Court the mistaken impression that the iVotronic systems worked exactly as they should.²

In support of their Motion, the Voter Plaintiffs state the following:

- 1. On December 11, 2006, the Voter Plaintiffs served Defendant ES&S with Requests for Production seeking, among other things, production of the following:
 - A. "For any election in any jurisdiction, all Documents discussing, relating to, reflecting, or in any manner memorializing any reported voting system malfunction, including but not limited to Documents identifying any components that reportedly malfunctioned and any remedial action taken."

 (Voter Plaintiffs' Request for Production #2, Exh. "C" attached.)
 - B. "Any . . . guide, policy rule, procedure or practice provided to any Sarasota

 County election official or poll worker regarding the administration or use of

 voting equipment . . ." (Voter Plaintiffs' Request for Production #4, Exh. "C"

 attached.)
 - C. "For the November 7, 2006, election, all communications between and/or among Defendants (including ES&S) election officials, or poll workers regarding the malfunction of any voting system or component thereof."

² In referring to "Defendants" in this Motion, the Voter Plaintiffs do not include Defendant Buchanan, who is a defendant solely because the statute requires it and not because of any known misconduct with respect to the election. The Voter Plaintiffs are themselves voters of differing political parties.

(Voter Plaintiffs' Request for Production #6, Exh. "C" attached.)

- 2. Defendant ES&S objected to production of all documents requested by the Voter Plaintiffs, averring repeatedly that "ES&S has no documents showing that the voting system did not record or may not have accurately recorded a voter's vote, that the voting system exhibited anomalous or unexpected behavior or that the voting system failed to properly perform any function for which it was certified under state or federal law." (ES&S Response to Voter Plaintiffs' Request for Production at Responses 2, 3, 5, & 6; Exh. "D" attached.)
- During the evidentiary hearing, and in its post-hearing brief, ES&S represented to this Court repeatedly that there were no machine malfunctions and that the voting systems worked properly. During the hearing, ES&S's counsel stated that "there is no computer malfunction . . ." (Transcript of Hearing at 26). He represented that the tests run by the Defendants and/or their experts showed that the voting systems were 100% accurate. In its post-hearing brief, ES&S stated:
 - "ES&S utilized the hearing time given by this Court to introduce <u>evidence</u> which demonstrated that its election systems utilized in Sarasota County performed their function with 100% accuracy." (ES&S Brief at 1-2) (emphasis in original);
 - "the iVotronic machines functioned correctly during the election . . ." (Id. at 2);
 - "[T]hese systems performed as they were designed and accurately recorded the votes which were input into them." (*Id.* at 35).
- 4. These representations made in the context of the motion to compel failed to present the whole story. It has just come to the plaintiffs' attention that Defendants failed to disclose a significant communication from ES&S, sent August 15, 2006 to Defendant Dent and other Florida iVotronic users. The ES&S letter warned that the latest version of the firmware

caused the voting-machine touchscreens to delay registering a vote "beyond the normal time a voter would expect to have their selection highlighted," and stated that an update was "required." See Aug. 15, 2006 Letter from ES&S to Florida iVotronic users, Composite Exh. "E" attached.

- 5. So, at least by August 15, 2006, Defendant Dent was informed that the "smoothing filter" used in the iVotronic machines created a time delay for voters. The problem was unpredictable. It varied from terminal to terminal. Not only that, a particular terminal could have the problem sometimes and at other times would work fine. *Id.*
- 6. Although ES&S included some self-serving verbiage in the letter stating that the voting systems would work accurately despite the flaw. in reality ES&S considered the problem serious enough that it said that updating the systems' firmware was "require[d]" and "necessary." *Id.* ES&S also recommended that elections officials train pollworkers to alert voters to the problem, and to post signs notifying voters that they might have to press the screen for **several seconds** before their votes were recorded. *See Sample Sign attached to* Aug. 15, 2006 ES&S Letter, Composite Exh. "E" attached.
- August 22, 2006, forgot about it, and did nothing to fix the problem. See Jeremy Wallace, *Memo on Voting Machines Misfiled*, Sarasota Herald-Tribune, March 17, 2007, Exh. "F" attached. Dent did not install the updated firmware, nor did she put up any signs alerting voters to the lag time problem, as recommended by ES&S. Instead, she posted signs in the polling places stating (misleadingly): "Touch Screen Voting Easy As One. Two, Three." Her signs completely failed to tell voters that they might have to press the screen for several seconds before the machine captured their selections. *See* Dent Display, Exh. "G" attached.
 - 8. In addition, it appears that Defendant ES&S also did not follow through on what

it deemed "necessary" for Sarasota County voters, and failed to seek certification of the important update that ES&S had recommended be installed in order for the iVotronics to function as they were designed. ES&S apparently failed to seek certification not once (before the September 2006 primary), not twice (before the November 2006 general election), but three times (another election was held on March 13, 2007 – the same day this revelation was made public).

- 9. Additionally, the State of Florida failed the voters, and made misleading statements in its recent audit of the ES&S firmware. While the auditors stated that the issue with the smoothing filter was merely an "allegation that has been floated on Internet newsgroups" making no mention that ES&S had identified the flaw itself last August we now know that the lead auditor knew when conducting the audit that the smoothing filter issue was a real one, and a serious one, originally identified not by Internet newsgroups but rather by ES&S itself. See State Audit Report, Sec. 8.4.9, Exh. "H" attached, and Anita Kumar, *Sarasota Officials Ignored Warning about Voting Machines*, St. Petersburg Times, March 15, 2007, Exh. "A" ("[Chief Auditor Alex] Yasinsac said the team looked into the slow response time after seeing a copy of the company's memo and reviewing logs of poll workers who complained about a delay in votes being recorded.").
- 10. Though the August 15 ES&S letter was clearly responsive to the Voter Plaintiffs' discovery and public records requests, and not proprietary at all, Defendants ES&S and Dent never produced it to the Plaintiffs until yesterday. Indeed, until the last few days, neither ES&S nor Dent produced this document to any of the parties or the Court, nor did they call this flaw to the attention of Sarasota County voters. The Voter Plaintiffs only became aware of this letter, and the defect identified in it, when the existence of the letter became widely known last week.

11. Although Dent and ES&S may attempt to downplay the deleterious effect of this flaw, at least one expert has noted that the problem was important. Avi Rubin, a voting-machine expert from John Hopkins University, stated: "Having this kind of delay is a serious enough problem that you shouldn't have used them in the election." *See* Mark K. Matthews, *Elections Officials Warned of Glitch*, South Florida Sun-Sentinel, Mar. 15, 2007, Exh. "I" attached.

And indeed, the turn of events supports Professor Rubin's conclusion. As one might expect after seeing the August 15, 2006 letter, Sarasota county voters had tremendous problems with touchscreens exhibiting the very flaw that ES&S warned about. *See* Zone Tech Log Sheets from Nov. 2006 Election, Composite Exh. "J" attached. Election workers noted numerous problems with touchscreens failing to capture votes. Here are merely a few examples:

- "Problem with votes being unchecked on review screen" (Precinct 18);
- "Two voters complained that their selection did not register" (Precinct 18);
- "Touchscreen not working properly, hard to record vote, needed to push hard and jiggle to record vote" (Precinct 32) (emphasis added);
- "Touch screen has a **weak spot that is a nuisance to voters**. Misses selections on some pages. **Wait is too long more than 5 sec.**" (Precinct 46) (emphasis added);
- "One iVo they say seems a little slow to touch. They are very busy and still using it."

 (Precinct 71);
- "Terminal S/N 105705B will not register votes, no matter how hard you press screen."
 (Precinct 78);
- "iVo #0118359 is still recaltricant [sic]." (Precinct 87; report indicates they decided not to use it "unless absolutely necessary");
- Especially troublesome are the reports of problems with machines for disabled voters, for

- example: "Screen requires firm/extended touch to record vote . . .Difficult for challenged individuals." (Precinct 99; it took 3 hours for a replacement ADA-compliant machine to be delivered.) (similar problems were noted in Precinct 3).
- 12. This Court retains the inherent power to reconsider nonfinal orders, including the discovery order in question. *See, e.g., North Shore Hosp. v. Barber*, 143 So. 2d 849, 851 (Fla. 1962); *Francisco v. Victoria Marine Shipping, Inc.*, 486 So. 2d 1386, 1389 n. 2 (Fla. 3d DCA 1986). Although a motion for reconsideration is not strictly a Rule 1.540 motion, which applies only to relief from an order that is final, *see Wagner v. Bieley, Wagner & Assocs.*, 263 So. 2d 1 (Fla. 1972); *Bennett's Leasing, Inc. v. First St. Mortgage Ass'n*, 870 So. 2d 93 (Fla. 1st DCA 2003); the policy is similar allowing the Court to re-visit a ruling when new evidence is discovered or when one side has misrepresented the facts or law to the court. *Cf.* Fla. R. Civ. P. 1.540(b).
- 13. Both grounds apply here. ES&S knew, at least by August 2006, that the iVotronic machines used in Sarasota County were flawed. Because of a "smoothing filter" used in the system's firmware, the machines had an unpredictable tendency to fail to record votes within the normal time. ES&S's own letter admits that the lag time could be several seconds, longer than a voter would normally expect. *See Aug. 15 ES&S Letter*, Composite Exh. "E" attached. ES&S failed to produce this letter to the Voter Plaintiffs, misleadingly stating that no documents showed that the voting systems failed to work exactly as they should have during the November 2006 election. Now that this letter has surfaced, however, this Court has evidence that the iVotronic systems had a problem that frustrated the voters' rights to cast a vote in a way that counted. That this flaw affected the November 2006 election is amply shown by precinct logs noting numerous problems with touchscreens being slow to capture votes, or even to fail to

record them at all. See Composite Exh. "J" attached.

- 14. Further, ES&S told this Court that the voting systems worked properly and that there was "no evidence" that there were any problems with the iVotronic systems. This misrepresentation was at best an incomplete statement of the facts and cannot be reconciled with its August 2006 statement that the firmware needed to be fixed and that, meanwhile, election officials should prominently call voters' attention to the potential problem.
- 15. Defendants now must acknowledge that the machines did not work with "100% accuracy," by their own admissions. The Voter Plaintiffs are entitled to the discovery they have sought all along a dynamic analysis of the firmware on Sarasota County's iVotronic machines to determine exactly what went wrong in the November elections. Such an analysis has yet to be conducted, largely because of ES&S's misrepresentations and the Defendants' obfuscations.

For all the above reasons, the Voter Plaintiffs respectfully request that this Court reconsider its December 29, 2006 order denying them discovery, and enter an order allowing the Plaintiffs and their experts access to the evidence necessary to determine what went wrong in the November 2006 election. The Voter Plaintiffs reaffirm their willingness to enter into an appropriate protective order as needed to protect the proprietary interests of ES&S. Because the newly-discovered evidence shows a problem with the iVotronic system, a problem that the Defendants knew about and failed to disclose to either the Plaintiffs or this Court, reconsideration is appropriate.

Respectfully submitted.

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Exhibit A

Anita Kumar, Sarasota officials ignored warning about voting machines, St. Petersburg Times, March 15, 2007

tampahay. 1871 Know it now.

Sarasota officials ignored warning about voting machines

An alert on glitches came ahead of recent election troubles but no one followed up.

By ANITA KUMAR Published March 15, 2007

The maker of the voting machines used in last fall's disputed Sarasota area congressional race warned state and county officials that voters might have trouble recording their votes but the company's advice for fixing the problem went unheeded.

And as the controversy swirled into another national debate about another troubled Florida election, state and county officials never told anyone about the company warning that some of its touch-screen machines could produce a seconds-long delay before recording votes.

An Aug. 15 letter from Election Systems & Software told state and county officials about "slow response times" in recording votes on some of its machines. The company said an "update to the firmware" was required and also suggested counties post signs and train poll workers and voters about the need to press firmly for several seconds to ensure that the machine properly recorded the vote.

That never happened in Sarasota County.

And although state, county and company officials insist the accuracy of the vote counting was not in jeopardy, Pasco County got the same letter and chose not to use the 40 affected machines on Election Day in November.

"It wasn't any big deal," Sarasota Supervisor of Elections Kathy Dent said Wednesday.

Letter comes to light

The Election Systems & Software letter made its way into public light this week on a North Carolina-based Web site devoted to election issues. Officials with the Florida Division of Elections and the Sarasota County Elections Supervisor could not explain why the memo had not been previously released, particularly since the losing candidate in the race had filed a lawsuit and a public records request to collect all relevant documents.

"Clearly we should have gotten this letter," said Sam Hirsh, attorney for Christine Jennings, the Democrat who lost. "I think they knew it was a smoking gun. This goes to the very core of the case."

Dent said her attorney advised her not to talk about the lack of disclosure of the letter and the state's attorneys were still reviewing the issue and would not comment.

Rep. Chris Van Hollen, chairman of the group that helps Democrats get elected to Congress, said Wednesday that he was disturbed "that election officials withheld the information about the voting machine problem" before and after the election.

Republican Vern Buchanan was sworn into the U.S. House in January, but Jennings refuses to concede, disputing her loss in the Florida courts and in Congress.

Voters complaints

At issue: More than 18,000 people, or 13 percent of all voters, did not record a vote in the race, a rate higher than in other counties in the congressional district. On election day and afterward many voters complained that they had tried to vote in the race, but said the machine wouldn't take their ballot.

The state examined the machines and paid independent researchers to investigate before concluding that the computers were not faulty.

The letter from Election Systems & Software was sent to the state official responsible for certifying machines used in Florida and to the 11 Florida counties that use the company's touchscreen machines, including Pasco.

The company said it planned to solve the problem before the November election. But in a statement released Wednesday, company spokesman Ken Fields said there was not enough time to make the fix and get the machines recertified by the state before Election Day.

County and state officials said Wednesday they did not question the company when it failed to bring forward an upgrade before the election because, despite the response delay, the machines were working properly.

"We weren't experiencing a problem," Dent said.

"There was no need to go to the vendor to change the systems that close to the election," said Sterling Ivey, spokesman for the state Division of Elections. "The elections were not in jeopardy."

State and county officials said the company was responsible for bringing any necessary machine upgrades to the state to be tested and certified.

Post-election lawsuits

Auditors who conducted a state-funded investigation after the election determined the machines' slow response time did not contribute to the undervote, said Alec Yasinsac, an FSU computer science professor and project leader.

Yasinsac said the team looked into the slow response time after seeing a copy of the company's letter and reviewing logs of poll workers who complained about a delay in votes being recorded.

The company has repeatedly stressed that the delay, which will be fixed later this year, "did not affect any race or the accumulation of votes," Fields said.

But similar undervoting problems occurred in the attorney general's race on machines used in Lee, Charlotte and Sumter counties, though not enough to make a difference in the outcome of the election.

Jennings filed a lawsuit in November, asking for a new vote, as well as access to the disputed machines' hardware and software. A Leon County judge ruled against Jennings with regard to access to the machines, but she has appealed. A decision is expected any day.

Jennings also has taken the extreme measure of asking the U.S. House to intervene.

The case has been tied up in courts for months, and any action by the House - if there is any - will likely wait until the lawsuit is settled.

Calls to Buchanan's attorney were not returned Wednesday.

Times staff writer Rebecca Catalanello and staff researcher Caryn Baird contributed to this report. Anita Kumar can be reached at akumar@sptimes.com or 202 463-0576.

A warning to election officials

Election Systems & Software, which designed the touch screen machines used in Sarasota, sent a letter to elections officials on Aug. 15 warning that voters might have difficulty registering their choices on some machines. An excerpt of the letter is shown below, as well as a sign provided by the company that could have been used to instruct voters. The sign was not used in Sarasota.

Exhibit B

Jeremy Wallace, *Voting Machine Maker Warned of "Issue"*, Sarasota Herald-Tribune, March 14, 2007

Article published Mar 14, 2007

Voting machine maker warned of 'issue By JEREMY WALLACE

H-T POLITICAL WRITER

jeremy.wallace@heraldtribune.com

A voting machine manufacturer warned state elections officials and Sarasota County's Supervisor of Election of an "issue" with its equipment months before the disputed Nov. 7 election but no changes were made, a new memo shows.

Even though Election Systems & Software recommended in the Aug. 15 memo that all of its Florida customers -- including Sarasota County -- train poll workers and voters to expect slow responses on the touch-screen voting machines when their selections were made, Sarasota Supervisor of Elections Kathy Dent said the state determined it was too close to the election to make any changes.

Dent also said the instructions on how to use the iVotronic machines at polling sites seemed to cover what ES&S recommended.

In addition, ES&S' promised fixes for the problem never were made available before the Nov. 7 election, state officials said.

Democrat Christine Jennings' attorney, Sam Hirsch, said the new memo is significant to Jennings' case for a new election for two key reasons. First, it shows that ES&S acknowledged problems with the equipment despite assurances that there were no problems, Hirsch said.

Secondly, Hirsch said it shows the state, ES&S and Dent have withheld information his team requested months ago. Jennings' legal team requested copies of all correspondence between Dent and ES&S, but the memo only became public after surfacing on an Internet site weeks ago, Hirsch said.

"How could we not have gotten this?" Hirsch asked.

What's troublesome, Hirsch said, is that ES&S said it would need to install a software patch to fix the problem, yet there never was any patch submitted to the state before the now controversial Nov. 7 election.

Republican Vern Buchanan was certified the winner of the Nov. 7 election by 369 votes. But Jennings is challenging the results, saying an abnormally high undervote cost her the election.

About 18,000 Sarasota County voters who went to the polls did not cast a vote in the Congressional race. The 13 percent undervote was substantially higher than in surrounding counties or in other top-of-the-ticket races.

The case is before a state appeals court, which is supposed to rule soon on whether Jennings should have access to ES&S' software codes.

Jennings is also petitioning the U.S. House to overturn the election results. The House is expected to investigate after the Florida courts rule.

A state elections spokesman said a recent state audit of the Sarasota County results determined there was no correlation between the delay ES&S warned about and the undervote. Florida Division of Elections spokesman Sterling Ivey confirmed that no patch was ever submitted to the state for certification.

Hirsh said there is no correspondence showing what happened to the problem or if it was fixed after the primary election on Sept. 5 primary.

In the Aug. 15 letter, ES&S regional account manager Linda Bennett says "after a number of inquiries" ES&S verified that voting machines were showing slow response times. They pinpointed the problem to a "smoothing filter" that delayed selections after a voter touched the screen.

"In some cases, the time lapse on these consistent reads is beyond the normal time a voter would expect to have their selection highlighted," Bennett writes in the letter. "The delayed response to touch may vary from terminal to terminal and also may not occur every single time a terminal is used."

Jeremy Wallace can be reached at 361-4966 or jeremy.wallace@heraldtribune.com.

http://www.heraldtribune.com/apps/pbcs.dll/article?/AID=/20070314/NEWS/703140480

Exhibit C

Voter Plaintiffs' Request for Production

IN THE CIRCUIT COURT OF THE SECOND JUDICIAL CIRCUIT IN AND FOR LEON COUNTY, FLORIDA CIVIL DIVISION

ELLEN FEDDER, LANCE JONES. ERNEST LASCHE a/k/a MIKE LASCHE. BARBARA KLEIN, LOIS HARMES, JOHN MINDER, DOVIE MURRAY. JOHN MCBRIDE, SUSAN GAAR, GARY LAMER, CHARLES CLIFTON.

Plaintiffs,

V. No. 06 CA 2996

TOM GALLAGHER, CHIEF FINANCIAL OFFICER, STATE OF FLORIDA, and GOVERNOR JEB BUSH, and STATE SENATOR DAN WEBSTER, as members of and as the FLORIDA ELECTIONS CANVASSING COMMISSION, and SUE M. COBB. as SECRETARY OF STATE, STATE OF FLORIDA,

and

THE SARASOTA COUNTY
CANVASSING BOARD,
SARASOTA COUNTY JUDGE
PHYLLIS GALEN, SARASOTA
COUNTY COMMISSIONER
PAUL MERCIER, and KATHY
DENT, SARASOTA COUNTY
SUPERVISOR OF ELECTIONS,
as members of and as THE
SARASOTA COUNTY
CANVASSING BOARD, and KATHY
DENT, as Supervisor of Elections,

and

VERN BUCHANAN, Nominee of the Republican Party of Florida for the 13th Congressional District of Florida.

Defendants.	

VOTER PLAINTIFFS' FIRST SET OF REQUESTS FOR PRODUCTION AND INSPECTION TO ES&S

Pursuant to Rule 1.350 of the Florida Rules of Civil Procedure, Plaintiffs request that Election Systems and Software ("ES&S") produce all Documents responsive to the following Requests for Production at the offices of undersigned counsel as soon as practicable and, in any event, within 10 days of the service of these Requests. Plaintiffs also request that ES&S make available for inspection as soon as practicable all things sought in its Requests for Inspection.

INSTRUCTIONS

- 1. These requests require the production and/or inspection of all responsive materials within the sole or joint possession, custody, or control of ES&S, including, without limitation, any such Documents that lie within the possession, custody, or control of any agents, agencies, departments, attorneys, employees, consultants, representatives, or other persons or entities acting for, or otherwise subject to the control of, ES&S.
- 2. These requests are continuing in nature and require prompt supplemental responses for any and all responsive Documents that come into ES&S's sole or joint possession, custody, or control after the service of any initial responses.
- 3. Each of these requests requires a separate answer. For each Document, indicate the Request to which it responds.
- 4. All responsive Documents are required to be produced either (a) as they are kept in the usual course of business (together with copies of any file labels or binder covers for the files or binders in which they are maintained) or (b) organized and labeled to correspond with the categories of the Requests to which they respond (see Rule 1.350(b)).

- 5. For any responsive Document or portion thereof that is either redacted or withheld, in whole or in part, on the basis of any assertion of privilege or other asserted exemption from discovery, identify (a) the title or identity of the Document; (b) the date of the Document; (c) the type or nature of the Document; (d) the identity, title or responsibilities, and relationship to ES&S of all persons who either prepared or received the Document; (e) the type and nature of the privilege or exemption asserted; and (f) the contents or subject matter of the Document, with sufficient detail to explain the basis for the privilege or exemption asserted (see Rule 1.280(b)(5)). For any such responsive Document or portion thereof that may not properly be redacted or withheld in its entirety, produce each and every portion thereof to which the claimed privilege or exemption does not apply and specify, on the face of each such page or portion, the fact and reason for the redaction or withholding.
- 6. Wherever possible or necessary to render a given Request more inclusive than it otherwise might be, the singular should be construed to include the plural, and vice versa; the disjunctive should be construed to include the conjunctive, and vice versa; and any verb tense should be construed to include other tenses.

DEFINITIONS

- 1. "Defendants" means any and all named Defendants in this action, both individually and jointly, their offices, subordinates, employees, agents and representatives.
- 2. "Election official" means any employee, agent, or representative of Florida state or local government authorized to take part in (or otherwise participates in) the administration of any election held within Florida.
- 3. "Document" is used in the broadest sense permissible under the Florida Rules of Civil Procedure to encompass and mean the product of any method of recording information.

whether by writing or otherwise, including without limitation: any written, electronic, or computerized files, data, or software; memoranda; correspondence: communications; records; reports; summaries; studies; analyses; evaluations; notes or notebooks; indices; logs; books, booklets, or binders; pamphlets; calendar or diary entries; press clippings; graphs; tables; charts; drawings; maps; meeting minutes; photographs; transcripts; audio or video recordings or tapes; facsimile transmissions; electronic mail messages; administrative decisions, orders, or rulings; and the like.

The term "Document" should be construed to encompass all responsive

Documents and related materials of any nature and each and every copy or draft of a Document that is not identical to the original or to any other copy or draft.

- 4. The term "DRE" refers to direct recording electronic voting machines.
- 5. The term "OPSCAN" refers to optical scan voting machines.
- 6. The term "voting system" refers to the total combination of mechanical, electromechanical, or electronic equipment, and any ancillary equipment and software, firmware, and documentation required to program, control, and support the equipment, all of which is used to define ballots, cast and count votes, report and/or display election results, and maintain and produce any audit trail information. Only systems that utilize DRE or OPSCAN voting machines are included in this definition unless otherwise stated.
- 7. The term "malfunction" refers to any event reported by anyone regarding any voting system or any component thereof indicating (1) that the voting system did not record or may not have accurately recorded a voter's vote, (2) that voters encountered difficulty using the voting system, (3) that voting system exhibited anomalous or unexpected behavior, or (4) that the

voting system failed to properly perform any function for which it was certified under state or federal law.

8. Unless otherwise specified. "November 7, 2006, election" and "election of November 7, 2006" refers to the November 7, 2006, general election in Sarasota County, Florida as well as any corresponding early voting.

REQUESTS FOR PRODUCTION

Request for Production No.1.

Documents sufficient to show the name, address, and job title of all employees that participated in the administration of the November 7, 2006, election.

Request for Production No.2.

For the November 7, 2006, election, all Documents discussing, relating to, reflecting, or in any manner memorializing any reported voting system malfunction, including but not limited to Documents identifying any components that reportedly malfunctioned and any remedial action taken.

Request for Production No.3.

For any election in any jurisdiction, all Documents discussing, relating to, reflecting, or in any manner memorializing any reported voting system malfunction, including but not limited to Documents identifying any components that reportedly malfunctioned and any remedial action taken.

Request for Production No.4.

Any election plan, manual, guide, policy, rule, procedure, or practice provided to any Sarasota County election official or poll worker regarding the administration or use of voting equipment, creating and loading ballots, or tabulating and submitting results.

Request for Production No.5.

For the November 7, 2006, election all data generated by any voting machine that reportedly malfunctioned, including but not limited to ballot images, redundant or backup vote data, and audit data from DRE and OPSCAN voting machines.

Request for Production No.6.

For the November 7, 2006, election, all communications between and/or among Defendants (including ES&S), election officials, or poll workers regarding the malfunction of any voting system or component thereof.

DATED: December 11, 2006

Respectfully submitted.

By

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CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the above has been furnished by

facsimile on this 11th day of December 2006 to the following:

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Galen

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Attorneys for Defendant County Commissioner Paul Mercier Miguel A. DeGrandy Florida Bar No.: 332331

Miguel DeGrandy P.A. 800 S. Douglass Road, Suite 850 Coral Gables, FL 33134-2088 Telephone: (305) 444-7737 Facsimile: (305) 374-8743

Attorney for Defendant Election Systems

& Software, Inc.

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Exhibit D

ES&S Response to Voter Plaintiffs' Request for Production at Responses 2, 3, 5, & 6

IN THE CIRCUIT COURT FOR THE SECOND JUDICIAL CIRCUIT IN AND FOR LEON COUNTY, FLORIDA CIVIL DIVISION

CHRISTINE JENNINGS, nominee of the Democratic Party for Representative in Congress from the State of Florida's Thirteenth Congressional District,

Plaintiff,

CASE NO. 2006-CA-2973 Consolidated with Case No. 2006-CA-2996

VS.

ELECTIONS CANVASSING COMMISSION OF THE STATE OF FLORIDA, consisting of Governor Jeb Bush, Chief Financial Officer Tom Gallagher and State Senator Daniel Webster, et al.,

Defendants.	
	j

DEFENDANT ELECTION SYSTEMS & SOFTWARE, INC., RESPONSE TO VOTER PLAINTIFFS' FIRST SET OF REQUESTS FOR PRODUCTION AND INSPECTION

Defendant, Election Systems & Software, Inc., ("ES&S") responds to Voter Plaintiffs' First Set of Requests For Production and Inspection ("Discovery Request") as follows:

GENERAL OBJECTIONS

- 1. ES&S objects to the Discovery Requests to the extent they seek information that was prepared for or in anticipation of litigation, that constitute work product, that is protected by the attorney-client privilege, that is protected by the trade secret privilege or that is otherwise privileged or protected against discovery.
- 2. ES&S objects to providing information called for by the Discovery Requests that is publicly available or that is already or should be in the possession, custody, or control of Voter Plaintiffs or that was provided or will be provided to the Voter Plaintiffs by other Defendants.
 - 3. ES&S objects to the Discovery Requests to the extent they purport to require ES&S

to provide information not presently in its possession, custody, or control, or to make unreasonable inquiries of persons or other entities.

- 4. ES&S objects to the Discovery Requests to the extent that they are vague, overly broad, unduly burdensome, harassing, and/or not reasonably calculated to lead to the discovery of relevant or admissible evidence.
- 5. ES&S' responses to the Discovery Requests are made without in any way waiving or intending to waive, and ES&S expressly preserves:
 - (A) all objections it may have as to the competence, relevance, materiality, and admissibility as evidence for any purpose of the information to be produced, or the subject matters thereof:
 - (B) the right to object on any ground to the use of the information in any aspect of this or any other court action or judicial or administrative proceeding or investigation;
 - (C) all applicable privileges, exemptions, and protections from discovery; and
 - (D) the right at any time to supplement their responses to the Discovery Requests.
- 6. ES&S objects to the Discovery Requests to the extent that they seek documentation which is confidential and exempt trade secrets as defined by §§ 688.002, 812.081 Florida Statutes (2006). Voter Plaintiffs have moved to compel production of privileged trade secret documentation from the State Defendants and Sarasota County Defendants. ES&S will not produce any such documentation unless and until ordered by the Court.

- 7. ES&S objects to the Discovery Requests to the extent that they are continuing in nature and require prompt supplemental responses. *See* Rule 1.280(e), Fla.R.Civ.P.
- 8. ES&S objects to the Discovery Requests to the extent that they require separate answers and for each document to indicate the response to which it responds. ES&S has the option to produce any responsive documents as they are kept in the usual course of business. *See* Rule 1.350(b), Fla.R.Civ.P.
- 9. ES&S objects to the Discovery Requests to the extent that they seek documents to which Plaintiff Jennings is not entitled to seek through discovery. The Voter Plaintiffs have no greater rights in this action than Plaintiff Jennings.

RESPONSE TO REQUESTS FOR PRODUCTION

Subject to the objections below and the general objections which are incorporated by reference into each specific response below, ES&S will produce the requested documents as detailed below

RFP NO. 1:

Documents sufficient to show the name, address, and job title of all employees that participated in the administration of the November 7, 2006, election.

RESPONSE TO RFP NO. 1:

ES&S objects to RFP No. 1 because it is vague and ambiguous with regard to what is meant by the words: "participated in the administration of the November 7, 2006, election." As ES&S understands such words, no ES&S employees participated in the administration of the November 7, 2006, election.

RFP NO. 2:

For the November 7, 2006 election, all Documents discussing, relating to, reflecting, or in any manner memorializing any reported voting system malfunction, including but not limited to Documents identifying any components that reportedly malfunctioned and any remedial action taken.

RESPONSE TO RFP NO. 2:

ES&S objects to this request as vague, and also as overbroad based on Voter Plaintiffs' definition of the term malfunction. RFP No. 2, similar to other requests, presumes the existence of a malfunction as that term is defined in the Discovery Requests. Since becoming a party to this litigation, ES&S has been made aware that certain voters provided affidavits relating to the operation of the voting machines to Plaintiff Jennings. These affidavits have now been provided to ES&S and ES&S understands that these affidavits have also previously been provided to Voter Plaintiffs. Accordingly, ES&S objects to producing the voter affidavits since they are already in the possession of Voter Plaintiffs. Other than the voter affidavits, ES&S is currently unaware of any other documents currently in its possession relating to or memorializing voting system malfunction as that term is defined in the Discovery Requests. ES&S has no documents showing that the voting system did not record or may not have accurately recorded a voter's vote, that the voting system exhibited anomalous or unexpected behavior or that the voting system failed to properly perform any function for which it was certified under state or federal law. Should ES&S subsequently discover any such documents, ES&S will produce for inspection any responsive non-privileged documents in its possession that are not duplicative of documents already produced by another party to Voter Plaintiffs. To date, all the documents that have come into the possession of ES&S demonstrate that a malfunction did not occur. See the Secretary of State's Parallel Test Summary Report issued December 18, 2006.

RFP NO. 3:

For any election in any jurisdiction, all Documents discussing, relating to, reflecting, or in any manner memorializing any reported voting system malfunction, including but not limited to Documents identifying any components that reportedly malfunctioned and any remedial action taken.

RESPONSE TO RFP NO. 3:

ES&S objects to this request as vague, and also as overbroad because it seeks documents not related to the November 7, 2006 general election in Sarasota County or not related to the iVotronic voting system utilized in the November 7, 2006, general election in Sarasota County which is the election at issue in this lawsuit. To the extent this request also refers to malfunctions of voting machines in the November 7, 2006, general election in Sarasota County, ES&S adopts and incorporates by reference its response to RFP No. 2, above.

RFP NO.4:

Any election plan, manual, guide, policy rule, procedure, or practice provided to any Sarasota County election official or poll worker regarding the administration or use of voting equipment, creating and loading ballots, or tabulating and submitting results.

RESPONSE TO RFP NO.4:

ES&S objects to this request as calling for the production of privileged confidential trade secret documents. Documents that may be responsive to RFP No. 4 are currently the subject of pending motions to compel filed by Voter Plaintiffs and Plaintiff Jennings directed to the State Defendants and the Sarasota County Defendants. ES&S objects to producing any documents responsive to this request unless the Court, in ruling on the pending motions to compel, orders the production of such documents.

<u>RFP NO. 5:</u>

For the November 7, 2006, election all data generated by any voting machine that reportedly malfunctioned, including but not limited to ballot images, data stored in redundant or backup memory, and audit data from DRE and OPSCAN voting machines.

RESPONSE TO RFP NO. 5:

ES&S objects to this request as vague, overbroad, and calling for the production of privileged confidential trade secret materials and information. Documents that may be responsive to RFP No. 5 are currently the subject of pending motions to compel filed by Voter Plaintiffs and Plaintiff Jennings directed to the State Defendants and the Sarasota County Defendants. ES&S objects to producing any documents responsive to this request unless the Court, in ruling on the pending motions to compel, orders the production of such documents. In addition, RFP No. 5, similar to other requests, presumes the existence of a malfunction as that term is defined in the Discovery Requests. Other than the voter affidavits described in response to RFP No. 2 above, ES&S is currently unaware of any other documents currently in its possession relating to or memorializing voting system malfunction as that term is defined in the Discovery Requests. ES&S has no documents showing that the voting system did not record or may not have accurately recorded a voter's vote, that the voting system exhibited anomalous or unexpected behavior or that the voting system failed to properly perform any function for which it was certified under state or federal law. To date, all the documents that have come into the possession of ES&S demonstrate that a malfunction did not occur. See the Secretary of State's Parallel Test Summary Report issued December 18, 2006. Furthermore, ES&S is currently unaware of any non-privileged documents currently in its possession related to ballot images, redundant or backup vote data or audit data. ES&S also objects because discovery responses served by Defendant Dent, indicate that ballot images and audit logs have previously been produced to Voter Plaintiffs

RFP NO. 6:

For the November 7, 2006, election, all communications between and/or among Defendants (including ES&S), election officials, or poll workers regarding the malfunction of any voting system or component thereof.

RESPONSE TO RFP NO. 6:

ES&S objects to this request as vague and also overbroad to the extent that it seeks documents not related to the November 7, 2006, general election in Sarasota County and presumes the existence of a malfunction as that term is defined in the Discovery Requests. See response to RFP No. 2 above regarding the voter affidavits provided to ES&S by Plaintiff Jennings which are documents regarding voters who claim they encountered difficulty using the voting system. ES&S has no documents showing that the voting system did not record or may not have accurately recorded a voter's vote, that the voting system exhibited anomalous or unexpected behavior or that the voting system failed to properly perform any function for which it was certified under state or federal law. In fact, all the documents that have come into the possession of ES&S demonstrate that a malfunction did not occur. See the Secretary of State's Parallel Test Summary Report issued December 18, 2006. ES&S also objects to production of the requested documents because a discovery response served by Defendant Dent states that any responsive documents to this request will be produced.

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that a true and correct copy of the foregoing has been sent by electronic transmission and U.S. Mail on this 26th day of December, 2006, to all counsel of record on the attached mailing list.

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Counsel for Plaintiffs in Fedder lawsuit

Exhibit E

Aug. 15, 2006 Letter from ES&S to Florida iVotronic Users





trzo8 John Galt Saulevard - Omaha, NE 68137 USA Phone: 402.593.0101 - Toll-Free: 1.877.377.8683 - Fax: 402.970.1285 -

A COUNTY F

2006 AUG 22 A 8 52

August 15, 2006

Dear FL Users:

FILED FOR RECORD KATHY DENT

It has come to our attention after a number of inquiries from several of our iVotronic 12 inch screen users that some of your screens are exhibiting slow response times. After receiving some of these terminals in our Omaha, NE facility we were able to replicate a slow response during our testing.

After further analysis of the issue it has been determined that touchscreens on units with previous versions of firmware did not exhibit this condition. Therefore, our Engineering and Development Teams reviewed the differences in firmware code for versions 8.0.1.2 and 7.4.5.0 to establish the possible cause of this condition.

We have determined that the delayed response time is a result of a smoothing filter that was added to iVotronic firmware versions 8.x and higher. This smoothing filter waits for a series of consistent touchscreen reads before a candidate name is highlighted on the ballot. In some cases, the time lapse on these consistent reads is beyond the normal time a voter would expect to have their selection highlighted. This delayed response to touch may vary from terminal to terminal and also may not occur every single time a terminal is used.

The improvement will require an update to the firmware, and state-level certification. We have already taken steps to make the necessary changes to the firmware. Our plans are to certify this in the state of Florida in time for use for the November, 2006 General Election. This firmware upgrade would not involve any Unity software changes or upgrades to any other component of your voting system. This firmware change is only necessary for the 12" size iVotronic screens.

In order to avoid any potential issues at the polls on September 5th, it is our recommendation that you train your poll workers and voters to expect this slightly delayed response time for their highlighted selections. We have included with this mailing a sample voting booth instruction sign for your review and use.

It is important to note that this delayed response time in no way affects the integrity or reliability of the iVotronic voting system. All votes will be recorded securely and accurately as they always have been. No other functionality within the iVotronic system is compromised or affected by this issue.

It is our goal and focus at ES&S to provide secure, accurate and reliable voting systems to all of our clients worldwide. On behalf of ES&S can assure you that we are working with the Florida Division of Elections to rectify this situation and to prevent it from being an issue in all other future elections.

We will keep you posted on our developments as we work through the necessary phases of implementing this firmware in our 12" iVotronic screen counties in Florida.

Thank you for continued support.

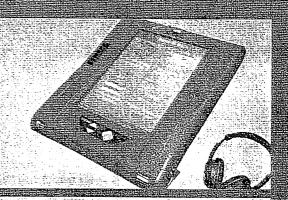
Sincerely,

Linda Bennett Regional Account Manager

Cc: David R. Drury, Chief, Bureau of Voting Systems Certification

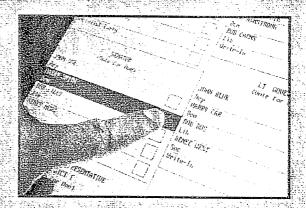
ATTENTION VOIDES

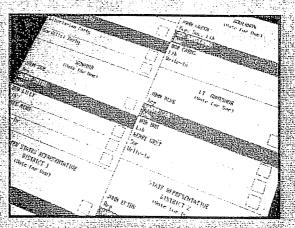
Take Care When Voiling!



Make your selections by pushing firmly on the touch screen.

- Hold down your selection until it is highlighted. This may take several seconds.
- Take the time to review your selections. Ensure that all of your intended selections are reflected on the summary screen.





The **ES&S** i**Votronic** represents the leading edge of voting technology. All votes cast on the iVotronic are recorded securely, and accurately.



Exhibit F

Jeremy Wallace, *Memo on Voting Machines Misfiled*, Sarasota HeraldTribune, March 17, 2007

Memo on voting machines misfiled

Letter to Sarasota County officials put in file of "proprietary" papers. By JEREMY WALLACE
H-T POLITICAL WRITER
jeremy.wallace@heraldtribune.com

SARASOTA COUNTY -- A filing error caused a memo alerting Sarasota County election officials about an "issue" with voting equipment last August to be hidden from the public for the last seven months, an attorney for Supervisor of Elections Kathy Dent said.

The letter was accidentally put into a file of documents that county staff thought was for protecting "proprietary" information for the voting machine company Election Systems & Software, attorney Ron Labasky said Friday night.

That prevented Dent's office from turning over the memos about the voting machine issue to Democrat Christine Jennings, who is challenging the Nov. 7 election results.

In the memo, ES&S describes a problem with a "smoothing filter" that sometimes would delay responses on the iVotronic touch-screen machines.

Republican Vern Buchanan was certified the winner of the Nov. 7 election by 369 votes. But Jennings is challenging the results, saying an abnormally high undervote cost her the election.

A spokesman for Jennings said it is an unbelievable coincidence that Dent, the state Division of Elections and ES&S all failed to provide the memo when asked for it.

But Labasky said it was not intentional, just human error.

"If we had found it before, we would have sent it to them," Labasky said.

Labasky said the memo -- now widely available on the Internet -- was sent to Jennings' attorneys on Friday.

Attorneys for Jennings say the memo goes to the exact point they have been trying to make in court: that the voting machines had glitches that cost Jennings the 13th Congressional District election.

Jennings has sued the county in state court and has filed a challenge to the election in Congress, hoping to either overturn the results or be granted a new election.

Dent, ES&S and a state Division of Elections spokesman all say the delay referred to in the memo had nothing to do with the 13 percent undervote in the disputed Nov. 7 elections.

A state-funded audit of the voting machines considered the possibility of a delay resulting in the undervote, but ruled it out, said Alec Yasinsac, a Florida State University professor of computer science who participated in the review.

In addition, new e-mails obtained by election reform groups and posted on the Internet show Dent thought the delay issue may have been happening in some of the 1,400 voting machines in Sarasota.

"I think that has happened in at least one of our machines," Dent wrote in an e-mail to elections workers on Aug. 24, 2006.

Nine days before that e-mail, ES&S officials sent a memo to all county elections officials in the state that use their equipment, warning them that "beyond normal" waiting times were being reported by "a number" of users of its iVotronic touch-screen voting machines.

The company included a sample poster to Dent and other supervisors of elections, meant to warn voters that it "may take several seconds" for their selected candidate to be highlighted.

In the e-mail exchange with her employees, Dent questioned whether to display the new posters at polling sites during the Sept. 5 primary election, but ultimately decided that the county's existing instructions were sufficient.

"Make your selection by touching your choice on the screen until it becomes highlighted," read the poster used by the county during the primary and the Nov. 7 election.

Dent said earlier last week that she vaguely remembered the letter, but thought it was "much ado about nothing."

Other counties took a different approach. Pasco County election officials chose to not use 40 machines of the type ES&S warned about, said Brian E. Corley, that county's supervisor of elections.

Jeremy Wallace can be reached at 361-4966 or jeremy.wallace@heraldtribune.com.

Exhibit G

Kathy Dent Display - Touch Screen Voting Easy As One, Two, Three.

Easy As One, Two, Three

Make your selections

Review your selections



red "VOTE" button Push the flashing



Press the flashing red "VOTE" button at the top of the screen to cast your ballot.



Voting" means your "Thank you for vole has been cast.

To change vote, touch the

name or issue on the "Review Ballot" page or step back through the ballot using "Previous Page" in the lower left

A STATE OF THE PARTY OF THE PAR

the last ballot page to

review your selections.

highlighted. If you change your mind, touch the new choice and the high-

Touch "Review Ballot" on

TO THE THE SECOND

corner of the screen.

fur Voting. Thank You por votar.) (Gracias

or touch the same choice again to undo the highlight, as appropriate. Make your selection by touching your choice on the screen until it becomes light will appear on your new choice Touch "Next Page" at the bottom

Touch "Previous Page" at the bottom left of the screen to move back one page.

right of the screen to move to the

next ballot page.

To vote for a candidate whose name is not printed on the ballot, touch "Write-In" and a touch keyboard will appear. Type the candidate's namo and iouch "Accept."





Kathy Dent

telephone: 941-861-8600 www.srqelections.com 101 South Washington Blvd., Sarasota, FL 34230-4194 Supervisor of Elections, Sarasola County

Exhibit H

State Audit Report, Sec. 8.4.9

8.4.6 Some dynamic error not easily visible in the source code, e.g. buffer overflow or data left from previous voters caused the anomalous undervote.

Contraindications: (see Section 7)

- TEST CONFIRMATION. The error did not occur in testing, but would have had to occur with great frequency during voting.
- CHARLOTTE and LEE UNDERVOTE. Why did the problem occur in Sarasota, Charlotte, and Lee Counties, but nowhere else?
- FLORIDA UNIQUENESS
- 8.4.7 The touch screens were miscalibrated to prevent voting in the District 13 race.

Contraindications:

- TEST CONFIRMATION
- CVR CORRESPONDENCE
- A very large number of machines would have exhibited the problem, and could not have been recalibrated before post-election testing. Thus, the problem would have been observed in testing.
- The undervote would have been much higher.
- Other races on other screens would have been affected but were not.
- 8.4.8 The touchscreens were miscalibrated so that the hotspot and corresponding candidate box were misaligned.

Contraindications:

- TEST CONFIRMATION
- CVR CORRESPONDENCE
- A large number of machines would have exhibited the problem and could not have been recalibrated before post-election testing. Thus, the problem would have been observed in testing.
- Other races on other screens would have been affected but were not.
- 8.4.9 The touchscreen smoothing filter caused the undervote.

A smoothing filter is a mathematical procedure for damping transient touch screen effects such as the voter altering the position of her finger or changing the pressure exerted by the finger on the screen. The allegation has been floated on Internet newsgroups that the iVotronic touch screen filter could have caused the undervote. No explanation has been offered how the effect would confine itself to a single race on a single screen. The touch screen filter does not act differently on different screens.

Contraindications:

- TEST CONFIRMATION
- CVR CORRESPONDENCE
- FULL RECORDING
- FLORIDA UNIQUENESS
- Other races would have been affected but were not.
- 8.4.10 A "controlling contest" specification linked CD-13 to a vote in a different race, thus affecting the voter's selection in CD-13.

Contraindications: (see Section 6.2.1.3)

Exhibit I

Mark K. Matthews, *Elections Officials Warned of Glitch*, South
Florida Sun-Sentinel, Mar. 15, 2007

Sun-Sentinel 2200m

http://www.sun-sentinel.com/news/local/florida/orl-votemachine1507mar15,0,5704211.story?coll=sfla-news-florida

Election officials warned of glitch

A voting-machine maker told them users might see a delay -- adding to controversy.

Mark K. Matthews Washington Bureau

Annald to they

WASHINGTON -- Months before the 2006 general election, a top voting-machine manufacturer sent a written warning to elections officials in Florida about a glitch in its equipment.

That letter has reignited debate over the results of a contested Sarasota area congressional race in which Republican Vern Buchanan won by only 369 votes.

But election officials said Wednesday that the defect did not have an impact on the results.

In the Aug. 15 memo, a representative from Election Systems and Software wrote that people using its touch-screen voting machines might notice a slight delay between the time they voted and when that choice actually appeared on-screen.

The company recommended a patch to fix the time-lapse problem -- estimated to be about two to three seconds -- but the update was never installed on the machines because there wasn't enough time before the election, state and company officials said.

"We were not alarmed by the delay because we knew it was not jeopardizing the votes being cast or the votes being counted," said Sterling Ivey, spokesman for the state Division of Elections.

That decision caused an outcry from Democrat Christine Jennings, who has contested her loss to Buchanan on grounds that ES&S machines in her race malfunctioned.

"It's shameful and shocking that our election system was not fixed," said Jennings, who ran last fall to represent Florida's House District 13. As part of her lawsuit, Jennings wants to see the inner workings of the ES&S equipment -- a request now under the consideration of a state appeals court.

In that race, almost 18,000 electronic ballots in Sarasota County registered no choice, also known as an "undervote." The undervote rate there was about six times greater than in the rest of the district.

After the election, the state examined the machines and found nothing wrong with

the equipment. Included in this examination were questions about the time delay, lead investigator Alec Yasinsac said.

Yasinsac said the lapse was "irritating" but noted that his team never found an instance where the delay led to a vote not being recorded. He said the system had safeguards to protect the machines from lost votes.

Yasinsac also dismissed concerns that the time lapse could cause some voters to continually press their choice -- potentially causing them to "uncheck" their initial, first selection.

He said the machine's software prevented any action during the time lapse, including the potential to uncheck a candidate choice.

Still, at least one computer expert has questioned whether these machines should have been used in the first place.

"Having this kind of delay is a serious enough problem that you shouldn't have used them in the election," said Avi Rubin, a voting-machine expert at Johns Hopkins University.

Mark K. Matthews can be reached at mmatthews@orlandosentinel.com or 202-824-8222.

Exhibit J

Zone Tech Log Sheets from Nov. 2006 Election, Composite Exhibit

PRECINT 3 Tech's Name: Charlie Harvest Tabernacle	Ben Hey November 7, 2006
First Visit Time: 6	45Am
Checklist: Time & Date Zero Tape was Created Dumber of Terminals Opened matches the number of Terminals in OPENED Times and Dates are reasonable and Dates are accurated PRECINCT: displays the appropriate precinct PAI races and contests show ZERO ADA unit has been opened and is on a table ready for use Cell phone has been turned on and is ready to use PAII iVotronics are plugged in and have been propped up on their sexplain any opening problems: Explain any opening problems: VOLOGIST B Would PAILED.	Tuse check list in the Polling Room te & no unils show a closed Time or Date
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Visit Time: <u> 2:30</u>	Check here if there was nothing to report
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'isit Time:	Check here if there was nothing to report
isit The:	Check here if there was nothing to report

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PRECINT	32	_]						N ovember 7, 2006
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/isit Time:	<u>1:30</u>	 DtuE	CALLED	- Cws	ís ÖK		Check here	if there was nothing to report
/is ^{p = re} r							Check here	if there was nothing to report

32 PRECINT 32	ZONE TECH LOG SHEET Tech's Name:	STEPHONI SIMMONS
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Tech's Name: _ Wick JANDIN'S **PRECINT** November 7, 2006 First Visit Time: Checklist: ecklist:

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ZONE TECH LOG SHEET

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/isit Time: <u>4:20</u>	Check her	e if there was nothing to report 🛚 🖽
/isit T e: 5:50	Check here	e if there was nothing to report

PRECINT 98	Tech's Name:	Polly (1 LARKE	November 7, 2006 WILKINSON
	BEE RIDGE	PARK-1	LOCKWOOD	/ WILKINSON
Checklist: Time & Date Zero Tape of Mumber of Terminals Op WOPENED Times and Date PRECINCT: displays the Wall races and contests she ADA unit has been opened Cell phone has been turn All ivotronics are plugged Explain any opening problems:	was Created	Fime: $9:35$ 11 0 7 0 6 of Terminals in the tes are accurate & new for use 700 - 000 6 d up on their stands	Polling Room 12 to units show a close	d Time or Date
	NOT PLUGGES			
Visit Time: 3:00 NO ρρο	NEW EQUIPMS 136EMS	:.UF	Check here if the	re was nothing to report
Visit Time: 1:30 DAUS	E CACKED C	Cosed OK	Check here if the	re was nothing to report
/isit Time:			Check here if ther	re was nothing to report
/isit Time:			Check here if ther	e was nothing to report

ZONE TECH LOG SHEET **PRECINT** Tech's Name:, November 7, 2006 First Visit Time: Checklist: ☐ Time & Date Zero Tape was Created Number of Terminals Opened matches the number of Terminals in the Polling Room OPENED Times and Dates are reasonable and Dates are accurate & no units show a closed Time or Date PRECINCT: displays the appropriate precinct ☐ All races and contests show ZERO ADA unit has been opened and is on a table ready for use Cell phone has been turned on and is ready to use All iVotronics are plugged in and have been propped up on their stands Explain any opening problems: Visit Time: 16:00 Per text message / Traci Check here if there was nothing to report [ADA machine difficult to use. Called up ballot ran through process my Clerk Screen requires firm extended tooch to record vote Contacted tracy to ask about replacement ADA. unit.

2) * Difficult for challenged individuals Check here if there was nothing to Visit Time: 1100 New DDA machine delivered Check here if there was nothing to report [ADA # removed from service

ADA # activated

Visit - 1e: ______ Slow responde screen See logCheck here if there was nothing to report [

Hinted/posted new zero take

Visit Time:	PCE-99 Check here if there was nothing to report
	2
Visit Time:	Check here if there was nothing to report
Visit Time:	Check here if there was nothing to report
Visit Time:	Check here if there was nothing to report
Visit Time:	Check here if there was nothing to report
Visit Time:	Check here if there was nothing to report

PRECINT GG Tech's Name: JON MCKENZIE November 7, 2006	
Checklist: Mime & Date Zero Tape was Created Minimum Minimu	-
Visit Time: 10:43 SUT email MESSAYC AU Check here if there was nothing to report of county phone at 10:34 (delayed) to look at slow ADA Machine Works a little slow but OK.	
Visit Time: 1.30 Check here if there was nothing to report [] Donner wingler was here swapping out ADA machine. Already brought up new Machine + printed Zevotage. Z zssisted in dusing but machine. Off of wher in pouch. Visit Time: (p.50) Check here if there was nothing to report []	
/isii = -e: Check here if there was nothing to report	

PRECINT /0/	Tech's Name: DAVID Fos	
	4	RAY MACAULAY 941-702-9406
	First Visit Time: 9:50	- 471 - 102 - 4406 -
Checklist:		
☐ Number of Term ☐ OPENED Times ☐ PRECINCT: disp ☐ All races and cor ☐ ADA unit has ber ☐ Cell phone has b	en opened and is on a table ready for use seen turned on and is ready to use splugged in and have been propped up on their stands	
Visit Time: <u>9750</u>	VIOG 735 WAS NOT BEING USEN DUE TO DIFFICULTY WITH THE OPENED AND JOHE VOTES REC	Check here if there was nothing to report ☐ TOUCH SCREEN. IT WAS CONDED.
Visit Time: 1:05 FLASHING UNABLE UNPLUGGE POWER I VOTED	VOIIS THE SCREEN BEGAN OF SHOWING AN INTERFERENCE TO CAST VOTE, SCREEN FROM ED FROM POEVER AND SCREEN AND NORMAL OPERATION RESULT PROTHER MACHINE. TWO MOR PROBLEMS UNPLUGGED AND REMO	Check here if there was nothing to report [] PATTERN AND VOTER WAS E ON REVIEW SCREEN. WENT DEAD. REPLUGGED MED. ORIGINAL VOTER DE VOTERS COST BALLOTS
BATTER	PROBLEM, UNITUGGED TIND REGIO O DATIERY & 1.55 AM	TER JOHN KENTEDY.
/isit Time: 5/05	U OMTIL RY W 1:33 KM	Check here if there was nothing to report
/isit == : _ \(\tilde{\rho} \cdot 25		Check here if there was nothing to report

PRECINT 106 Tech's Name: CHAIT BURY	November 7, 2006
First Visit Time: 7:45 A	1 <u>M</u>
Number of Terminals Opened matches the number of Terminals in the I OPENED Times and Dates are reasonable and Dates are accurate & not PRECINCT: displays the appropriate precinct All races and contests show ZERO ADA unit has been opened and is on a table ready for use Cell phone has been turned on and is ready to use	o units show a closed Time or Date
Explain any opening problems:	
Visit Time: 11:05 AM NON-SENSITE VOID 5061-B MACHINE A	Check here if there was nothing to report
NON-SENSITIVE VOIDSOGI-B MACHINE J REMOVED FRIM SERVICE - PER JOHN — CLOSID DARLY-	KANNEDY
/isit Time:	Check here if there was nothing to report
isit Time:	Check here if there was nothing to report
isi ^{je} ne:	Check here if there was nothing to report

PRECINT	Tech's Name: (URIS	BURILUS	November 7, 2006
	First Visit Time:	6:45 AM	
Number of Terminals Op OPENED Times and Dat PRECINCT: displays the All races and contests sh ADA unit has been opene Cell phone has been lum All iVotronics are plugged	now ZERO ed and is on a table ready for use ed on and is ready to use If in and have been propped up on	accurate & no units show a clo	sed Time or Date
xplain any opening problems:			
isit Time:		Chack hero if t	here was nothing to report 🖟
	VOIOGHSY-B SLO	N RESPONSE TO	VOTE ON DOBA
sit Time: 520 fm			nere was nothing to report
it Time: 6:35 p.m.		Check here if th	ere was nothing to report 🛛
1- re: 730pm PC	OLL WATCHER	Check here if the	ere was nothing to report
WAS voney 100	PLEAS ANT WITH ME	Jeanne K AND STAFF C	URSING AT

PRECINI 124	Tech's Name:	- John	Mean 31	November 7, 2006
	First Vi	sit Time:		
□ Number of Term □ OPENED Times □ PRECINCT: disp □ All races and cor □ ADA unit has ber □ Cell phone has ber □ All iVotronics are	inals Opened matches the nur and Dates are reasonable and plays the appropriate precinct attests show ZERO an opened and is on a table re een turned on and is ready to plugged in and have been pro-	mber of Terminals in the distribution of the d	ne Polling Room & no units show a clos ds	
expain any opening pin	oblems:			
Visit Time: 9:49	il-0106 Slow Scrad Closed Evotro From Live. 19 GCISTED.	nic 4) vor	3 2N UNIV.	
л́sit Time:			Check here if the	ere was nothing to report
isit Time:			Check here if the	re was nothing to report
sit Time:			Check here if ther	re was nothing to report

PRECINT 124 Tech's Name: JELLY DE	November 7, 2006
First Visit Time: 57.55	AM
Checklist:	
Time & Date Zero Tape was Created 6.30 AM - 1/17/0 P Number of Terminals Opened matches the number of Terminals in the POPENED Times and Dates are reasonable and Dates are accurate & not PRECINCT: displays the appropriate precinct All races and contests show ZERO ADA unit has been opened and is on a table ready for use Cell phone has been turned on and is ready to use All iVotronics are plugged in and have been propped up on their stands Explain any opening problems: The stands of the part of the par	Polling Room to units show a closed Time or Date Partie The Promet Which Joseph Meath
Visit Time: 7:10 AM Due machine (5/201/06351) in pressure on all screens to acter fragilies (need to go bay some to take machine out of commercia	Check here if there was nothing to report [] o requiring excess vilo - week try severel penals) Kalen derided r mitead
Visit Time: 7:38 Olesewed muture of Totals	
/isit Time:	Check here if there was nothing to report
/isit The:	Check here if there was nothing to report